

TEAM UP

FOR CHILDREN

Transforming and
Expanding
Access to
Mental Health Care in

Urban
Pediatrics

Core Integrated Behavioral Health Workflows
and the Role of the CHW

March 8, 2024

The presenters have no disclosures with regards to commercial interests and do not plan on discussing unlabeled/investigational uses of a commercial product.

Funding for the TEAM UP for Children initiative was provided by the Richard and Susan Smith Family Foundation and The Klarman Family Foundation.

Please note, today's session will be recorded.

TEAM UP presentations are generated by the named facilitators and informed by the work, research, and expertise of TEAM UP clinical core team members.

Today's session is supported through a partnership with Care Transformation Collaborative of Rhode Island and Brown University's Hassenfeld Child Health Innovation Institute.



ADVANCING INTEGRATED HEALTHCARE





Sonia Erlich
*TEAM UP Deputy Director for
WFD & Training*



Anita Morris
TEAM UP Project Director



Charlotte Vieira
*TEAM UP Deputy Director
for Implementation*

Please introduce yourself in the chat –

- Name
- Preferred pronouns, if you like
- Agency
- Role



During our session today, please remember to –

- Keep yourself on mute if you are not speaking
- Use the chat for ongoing comments and questions
- Connect with session facilitators as needed
- Do what you need to take care of yourself



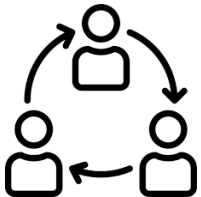
Review the workflows core to a high functioning IBH team



Consider the role of the integrated CHW within these workflows



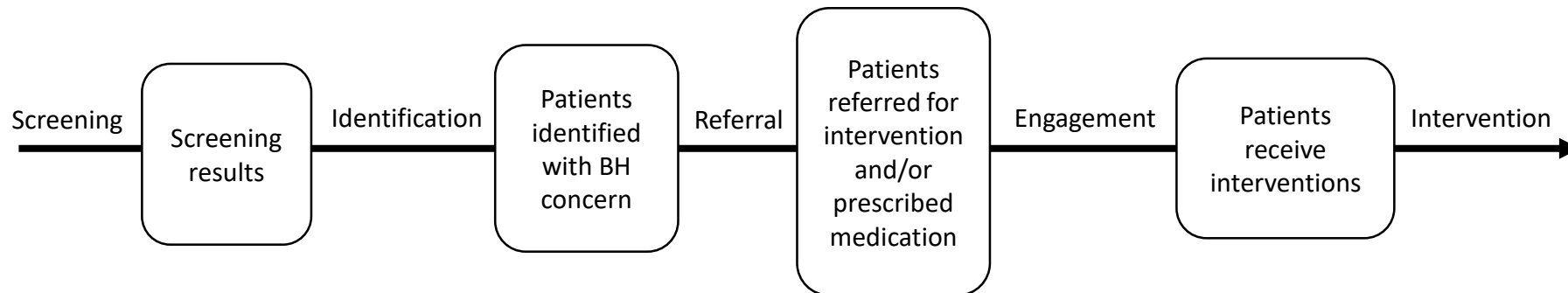
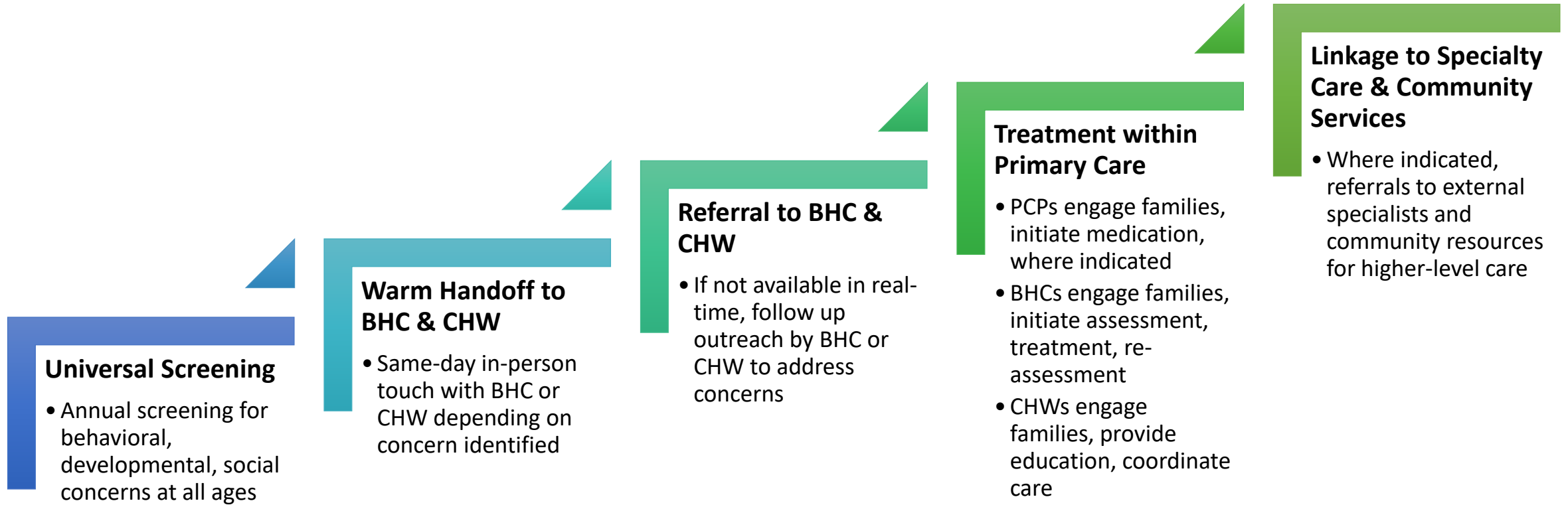
Work within teams to plan for continued integration of the CHW role



Learn from colleagues across practices

What are the core workflows in integrated behavioral health?

What are the core workflows in integrated behavioral health?



Role-specific Scopes of Work within IBH		
Primary Care Provider	Behavioral Health Clinician	Community Health Worker
<ul style="list-style-type: none"> • Identification of initial behavioral health or developmental concern • Assessment with standardized screeners • Medication initiation & management 	<ul style="list-style-type: none"> • Assessment with standardized screeners • Brief intervention & psychotherapy • Periodic reassessment of symptoms 	<ul style="list-style-type: none"> • Patient & caregiver engagement • Education & advocacy • Care coordination & navigation
<ul style="list-style-type: none"> • Warm handoffs between and amongst core IBH team • Referral to specialty care and community services as needed 		

Care Manager/Resource Specialist/Patient Navigator	Integrated Community Health Worker
<ul style="list-style-type: none">• Housing• Food• Utilities• Transportation• Diapers• Childcare• Legal/immigration• Adult education/job training	<ul style="list-style-type: none">• Early intervention• Developmental assessment• Outpatient or community behavioral health• School – registration, preschool, IEPs, 504s, advocacy• Parenting support/coaching• Guardianship related to MH concerns• DDS/BHDDH

Engagement

- Understanding child development
- Seeking formal supports – Early Intervention, ABA, school services

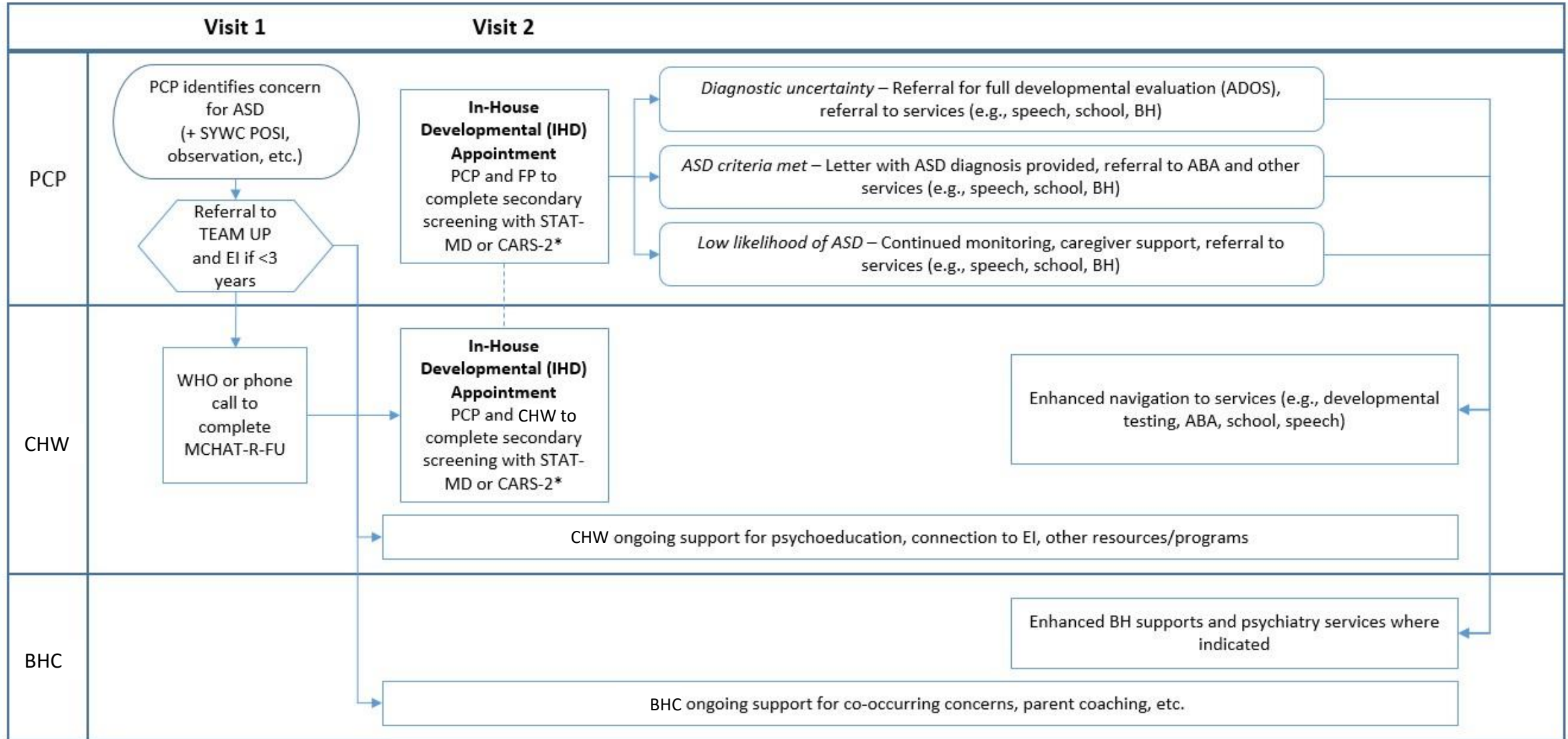
Education

- Child development and ASD
- Screening and assessment
- Available services
- Positive parenting, expectations and stigma



Care Coordination

- Support navigation of medical and community-based systems
- Assist with referrals and access to services
- Assist with initiating/modifying school-based services
- Ensure consistent communication between caregiver and providers (PCP, BHC, school, external providers)



Engagement

- Behavioral health services (diagnosis and services)
- School-based services and support
- Medication treatment

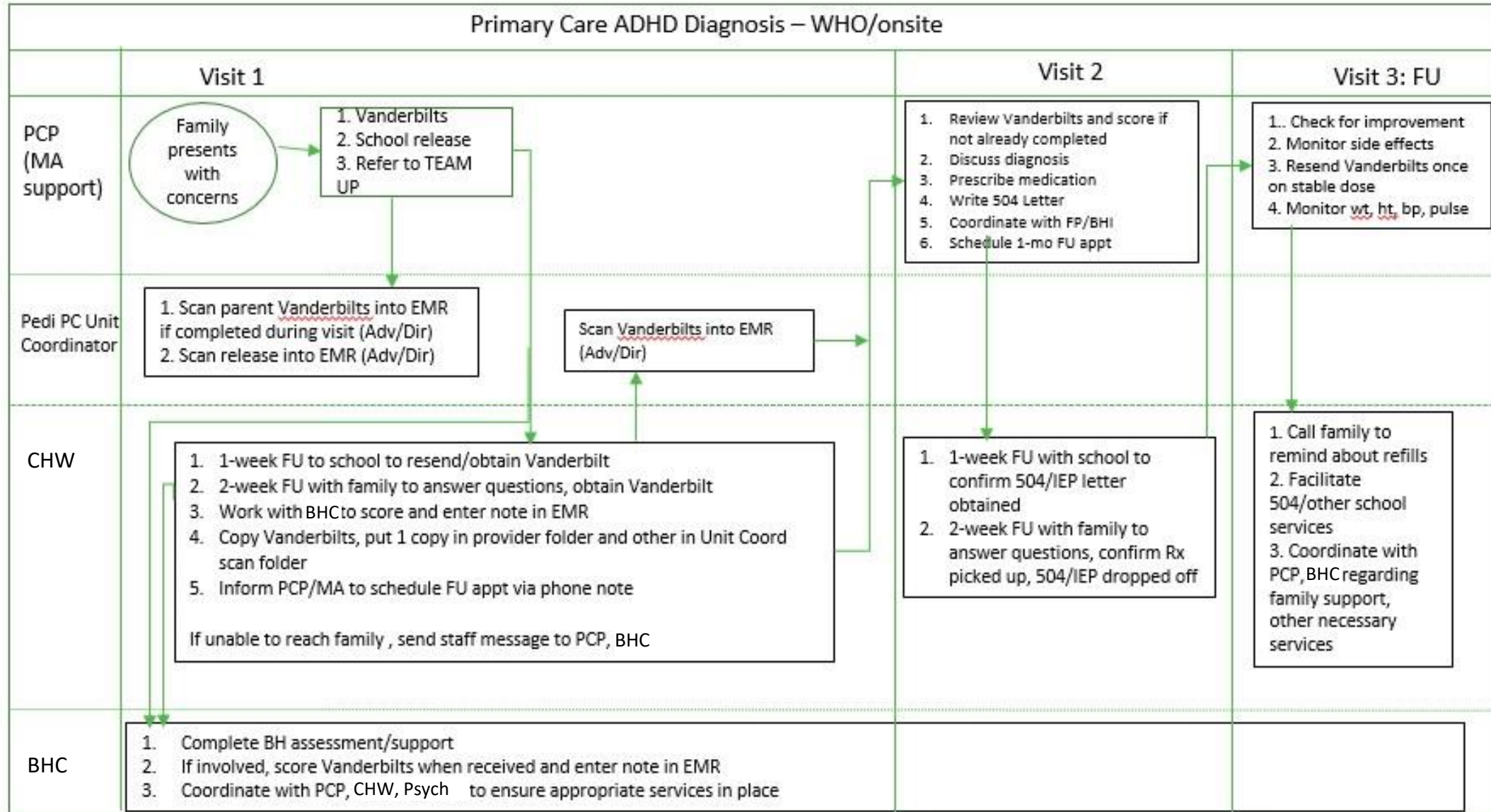
Education

- ADHD
- Externalizing/internalizing symptoms
- Problem-solving and positive parenting



Care Coordination

- Support navigation and referrals of medical and community-based systems
- Assist with initiating/modifying school-based services
- Ensure consistent communication between caregiver and providers (PCP, BHC, school, external providers)





Team[®]
Time

- In what ways is the CHW role currently integrated across these core workflows at your practice?
- In what ways does/can the CHW role increase your team's capacity to address behavioral health concerns?
- Does everyone within the practice understand the CHW role within the integrated team?
- What steps can your team take to increase opportunities for collaboration and ensure everyone knows how and when to loop in the CHW?
- What questions do you have for your colleagues at other practices?

Join the breakout room for your practice....

Breakout 1 - Wood River

Breakout 2 - Family Care Center

Breakout 3 - Hasbro

Breakout 4 - CCAP

Breakout 5 - Coastal

Team Report-Outs

- Formalize a plan to introduce the integrated CHW role to everyone in the practice, organization
- Consider additional opportunities to integrate the CHW role within core IBH workflows within your practice
- Work with your practice facilitator to think through the unique factors at your site and advance your team's integration of the CHW role





Our contact information:

Anita: Anita.Morris@bmc.org

Charlotte: Charlotte.Vieira@bmc.org

Sonia: Sonia.Erich@bmc.org